

Adult Social Care

Carers – Framework for the Future
March 2020

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Rotherham
Metropolitan
Borough Council 

Carers - Framework for the Future 2020-21

**For the purposes of this document a 'carer' means an adult aged 18 and over who provides or intends to provide help to another adult. An adult who provides care under a contract or as voluntary work will not be regarded as a carer.*

ASC - Carer Assessment and Eligibility Policy Guidance for Carers

Finalised: 4.01.19

Date Review due: July 2019

The document describes how Rotherham Council's Adult Social Care will fulfil its legislative responsibilities as detailed in the Care Act 2014, to meet the eligible needs of adult carers with support needs.

The document is aligned to the Local Authority's duties under the Care Act 2014 which came into effect in April 2015, and recognises and acknowledges the valuable contribution carers provide. Rotherham Council must also adhere to the national assessment framework and the national minimum eligibility threshold for carers as set out in the associated Regulations.

The document outlines the policy framework by which Rotherham Adult Social Care meets its obligations to carers under the Care Act 2014, Statutory Regulations and Statutory Guidance.

Carers Action Plan 2018-20 - Department of Health & Social Care

June 2018

"Carers need to be recognised and valued. Carers need access to information and support to provide the best care they can. Carers need to be helped to balance their caring responsibilities with their own employment and to preserve their personal health and wellbeing. "

"...we also need business, local communities, the voluntary sector and individuals to play their part in addressing challenges to make sure that caring is everybody's business."



Where are we at?

No joined up working & lack of liaison between services/departments

Services contradict each other & budget cuts are impacting on services with lengthy waiting lists

Carers feel isolated, frustrated, undervalued & unheard

Carers feel passed around between services & the transition from childrens to adults is not a smooth process

Not clear of who to contact and where to go for advice

Carers want a designated person to assist with all aspects of support

'We need an 18-25 year old provision for short and long term respite in the borough. There is nothing after children's services ends at age 18 for complex needs young people'.

'Being a carer can be very isolating and very stressful and demanding. There have been times over the last 15 years I have felt so alone'

Carers Survey Report July 2019

What do we need to do?

Things to consider: Carers Survey Analysis

Briefing Note: July 2019

Recommendations:

- Develop processes to enable a smoother transition from children's to adult's services.
- Develop consistency in our approach i.e. dedicated case worker from point of contact throughout.
- Strengthen our information and advice offer to ensure it reaches its target audience and is fit for purpose.
- Introduction of the TOM Model should ensure that advice and support is available before the situation becomes critical.

Things to do:

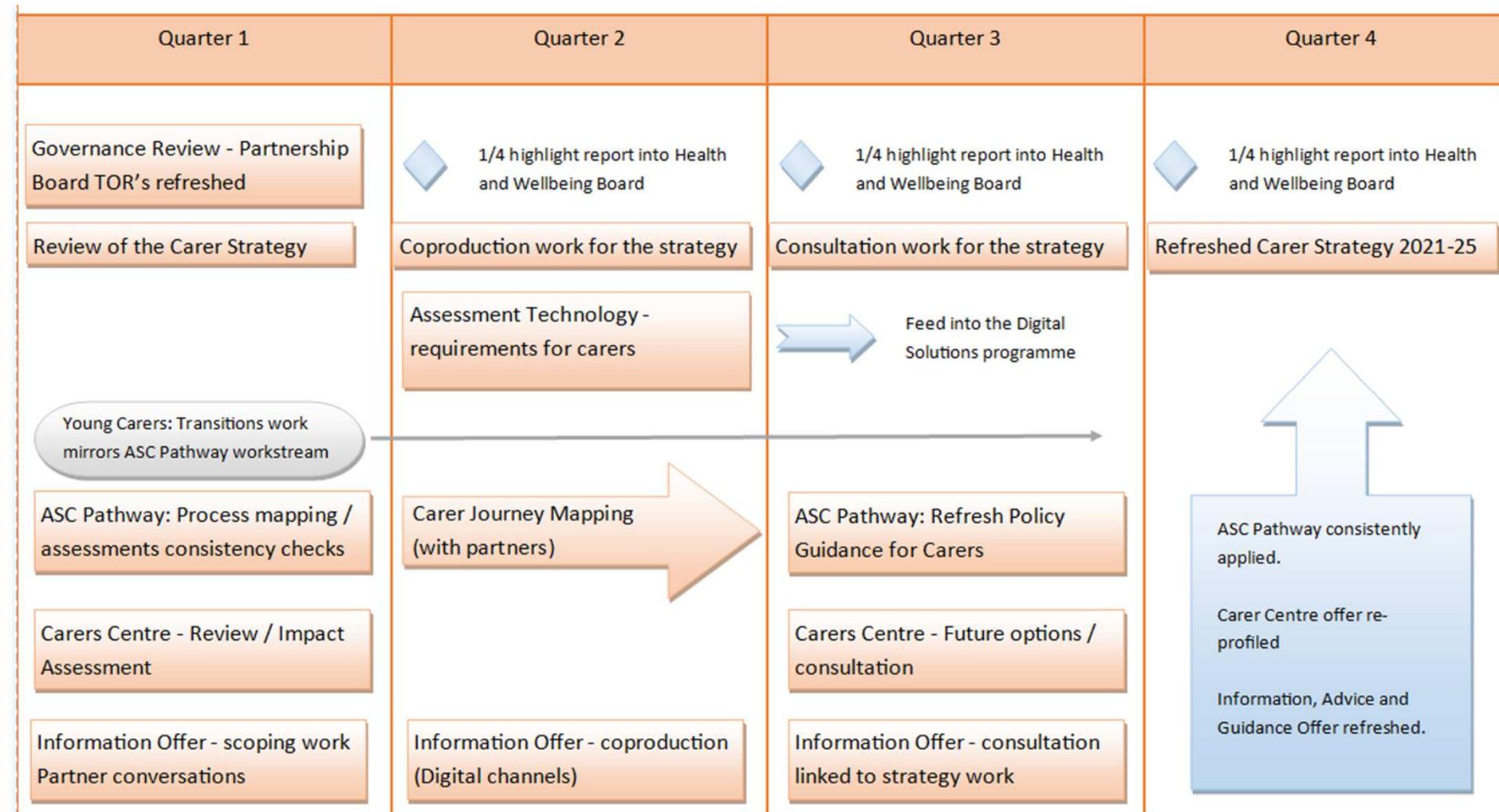
- Update the carer profile (Inc Young Carers)
- Review of the current strategy - impact assessment / focus group work
- AT Offer - carers embedded with in
- Assessment process reviewed and recommendations made
- Carer Journey - mapped
- Carers Centre - impact assessment
- Partnership Boards - review TOR
- Information Offer - scope it out
- Carer services - asset mapping of what is out there
- Activity and events planned
- Training prospectus

Things to aim for:

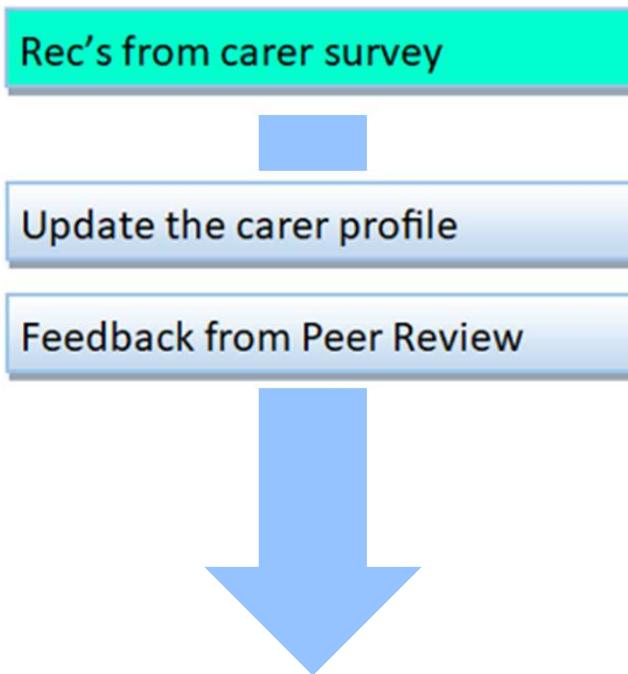
- We will commit to improving how carers are involved in the production and design of services.
- We will make sure carers feel informed about and involved in the conversations surrounding the person they care for.
- We will look at how to widen personal budgets.
- We will work with employers to raise awareness of flexible working policies.
- We will support carers taking a break from caring.
- We will make it easy for carers to get the right information at the right time.
- We will ensure carer assessments incorporate solutions that include friends, family and the wider community.



Proposed High Level Implementation Plan 2020-21



Getting things going...



Proposed Timeline of Activity 2020-21

Start-up activity Feb-Mar 2020:

- Scoping work (Reported into SMT 5th March)
- Business case to DLT (10th March)
- Health and Wellbeing Board update 11th March 2020
- Project group set-up (Reports into Project Assurance Meeting from 19th March)
- Programme - Implementation Plan (Signed off at Project Assurance Meeting on the 19th March)